

United States Postal Service®

INDUSTRYALERT

February 7, 2019

USPS Electronic Funds Transfer (EFT)

Wells Fargo is currently experiencing a widespread network issue.

This may impact customers who use Centralized Account Processing System (CAPS) and Enterprise Payment System (EPS) to pay for Commercial products and services, specifically those customers who are attempting to send funds via an Electronic Funds Transfer (EFT) to the Postal Service. Mailings will continue to be accepted.

Wells Fargo is working to resolve their issue; and we will keep you updated on the status of the impact.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

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